

## **RETREAT CANCELLATIONS POLICY**

It is your responsibility to read and understand our cancellation policy before registering.

Naturally, no one books with the intention of canceling or postponing their training, but unexpected things do happen, so please be aware of our cancellation policy before making your reservation.

Cancellations made 60-30 days prior to the retreat date are subject to a 100% full refund.

We regret that any cancellations within 30 days or less are subject to a cancellation fee in the amount of 35% of the Retreat and/or Course of cost. Your remaining payment may be used as credit for future training within one years of your original retreat date or can be gifted to another participant. You will have only one time opportunity to reuse the credit. **If you cancel or miss the second enrolled date, the credit is forfeited and no longer valid.**

Fees are completely non-refundable. Exceptions to our policy cannot be made for any reason.

We do not offer credit for arriving late or leaving early.

There is no exception to cancellation policy including weather or personal emergencies, flight cancellations or delays. We recommend purchasing Travel Protection Insurance through a qualified agent.

While we have never cancelled a retreat to date, if Amb Day Spa must cancel a booked retreat date for any reason, you may transfer your full retreat payment to another retreat, or you may request a refund of your payment to us, constituting a full settlement.

We are NOT responsible for your expenses incurred in preparation for any canceled retreat, such as airline tickets, loss of work, and/or other costs associated with preparing for your trip.

## **DEFINITIONS**

"Cancellation" is defined as not attending your scheduled Goddess Retreat, including postponing or rescheduling.

"You" refers to the guest booking a Goddess Retreat.

"We" refers to Amb Day Spa.

